# PIPE & WALL VIDEO INSPECTION SYSTEMS USER MANUAL

For 3388PT SERIES

**ASSEMBLING AND OPERATING INSTRUCTIONS** 



**NEW SYSTEM-2023** 

Read instructions carefully before operating this system

## WARNING

1. Never use this device in an environment with explosive materials such as GAS, OIL, ETC.

2. Avoid using the device in extremely cold, hot or humid environment; otherwise it may damage the device. Do not drop or press hard on the device.

3. Avoid using the parts / components from other manufacturers to this system, which may damage the equipment due to the un-compatibility.

4. Warranty invalidation if the device is disassembled by users or if there are any physical damages.

5. Always back up your data before connecting your USB stick / Micro SD Card to this system. The manufacturer is not responsible for any data damage or loss on your USB stick / Micro SD Card for any reason.

6. Do not disconnect the unit while recording or playing. It may damage the unit and/or the USB stick / Micro SD Card.

7. Don't misuse the Battery Charger Cable and Power Cord, otherwise the battery pack may be damaged or the system can not work properly.

8. The system's PUSH CABLE made of fiberglass is very rigid and not flexible. It CAN NOT be bent sharply or pushed too hard; otherwise it will be broken.

9. Pleases forgive that if any change of products will not make additional specify in advance.

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# **Assembly Drawing and Parts List**

Part No.	Description
1	Ø28MM PAN&TILT CAMERA
2	T-A SPRING WITH 512HZ T(OPTIONAL)
3	SPRING CONNECTOR (5-5P)
4	3M OR 5M VIDEO CABLE
5	POWER ADAPTER&BATTERY CHARGER
6	60M(200FT) FIBERGLASS CABLE
7	CAMERA SKIDS
8	DVR REMOTE CONTROL
9	MULTI-FUNCTION CASE
10	10 INCH MONITOR



**Note:** The small parts above are under the keyboard in the function case. Please open up the keyboard from the position of "**OPEN**" character, when you want to take them.



# **Specifications**

Item	Description
Power adapter	110VAC~240VAC 13.5VDC 1700mA
Battery (In the case)	LI-ION battery, DC 12V, 6600mAh
Length of Cable	□60M(200FT)
Camera Light Source	Built-in White LED lights (2PCS)
Camera Angle-of-View	Camera swing angle: 180°
Camera Rotating Angle	Camera Rotating angle: 360°
Camera Image	Effective Pixel Array: 976 (H) x 504(V)
Monitor Screen Size	10" TFT LCD Color Monitor
Monitor Picture Resolution	800*600 pixel (for 10" LCD)
Monitor Input Voltage	12 Volts DC
System Operating Temperature	-20°C to 55°C

## **User Manual**

#### **Application**

- 1. WATER SUPPLY
- 2. WASTE WATER
- 3. ELECTRICAL AIR CONDITIONER
- 4. CABLE DUCTING
- 5. DUCTED VACCUM SYSTEMS
- 6. PLUMBING
- 7. BUILDINGS

#### WARNING:

NEVER USE THIS DEVICE IN AN ENVIRONMENT WITH EXPLOSIVE MATERIALS SUCH AS GAS, OIL, ETC.

## **Know Your Device**

### 1. Display Part



### Remark:

After pressing **MENU** button, the following information will show on the screen:

"ENGLISH, DEUTSCH, FRANC, ESPAKOL, PORTUG, ITALIANO, ENGLES, PNCCK

BRIGHT	50
CONTRAST	50
COLOR	50
SHARP	50
LED BRIGHT	50
HUE	50
ENGLISH ***	

Use SEL/UP/DOWN buttons to choose the language and to adjust the picture and Led light.

- 1) Press MANU again, system exits.
- 2) DOWN: Press DOWN key, the image changes mirror up/down.
- 3) UP: Press UP key, the image changes mirror lift/right.

4) SEL key: Press SEL key to switch the image between 16:9 and 4:3 (except 10 inch monitor)

Remark: To get a regular image, the cursor on the screen should be at the bottom left. If not, you can press the UP or DWON button to move the cursor to the bottom left to get a regular image.

## 2. Control panel



- (1), Camera Input: CAM2: 360° rotation camera (five core interface) .
- ②、Camera Input: CAM1: Common camera (four core interface).
- ③、DVR Control Button

MENU: enter DVR system setup.

EXIT: End the recording or return to the previous menu

UP/RECORD: DVR menu up operation button/video recording

DOWN/PHOTO: DVR menu down operation button/take a photo

OK: Enter button/Confirm button

LEFT: Left select button

RIGHT: right select button

**MIC on/off:** When need the voice at the process of video, press the switch, indicator lights up, work in MIC recording condition.

- ④、USB& TF Pin
- ⑤、LED+、LED-: Increase/Decrease the camera brightness.
- 6, BATTERY: Battery indicator.
- ⑦、FOCUS+、FOCUS-: Adjust the lens focal length+/ length-.

#### NOTE:Non-function when using this C28MM PT camera

- (8), power adapter input: as the machine power supply or charging the battery.
- (9, POWER: Power switch.
- 10、360°Rotation Camera Rocker
- (1)、Keyboard: it can input characters on the real-time monitoring images.
- Camera reset

## 3. LED Indicators



- 1) MIC: If light is on, you can Record Voice
- 2) IR: It blinks when the remote control is in use for Recording Video

1

(3)

(4)

(5

- 3) Err: It indicates that the system or USB device has error
- 4) USB: It indicates that USB stick/Micro SD is connected
- 5) REM : Remote receiving window
- 6) DVR: It indicates that the DVR system is on
- 7) REM : Remote receiving window

# Cable with meter counter

- 1. handle
- 2. diameter 8mm cable (60 meters) (2)
- 3. female connector
- 4. cable reel
- 5. Bracket
- 6. Meter Counter Box
- 1) Reset
- 2) Metric & Imperial Conversion
- 3) 6pin plug (Connect the cable reel to the Monitor)

## 28MM PT Camera Head (Non FOCUS+/FOCUS- function)



28mmPT Camera

Separate Spring Kit

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# System Set-Up

- 1. IMPORTANT: When you connect the Camera to the Monitor, the power must be off; otherwise both units will be damaged.
- 2. Connect the soft cable(6-6pin) to the cable reel and monitor
- Plug the Power Adapter cord into the wall AC socket and the other end into the "DC 13.5V" jack .

#### Note : Don't misuse the Power Cord and Battery Charger Cable, otherwise the system can not work properly, or the battery pack may be damaged.

- 4. Press the POWER button on the front of the Monitor.
- 5. Gently lower the Camera into a pipe duct, etc and reel out the Cable until it is at the desired depth.
- 6. Record the pictures if you need (see DVR Operating).
- 7. When you finish the job, carefully remove the Camera head from the pipe duct, etc, clean it with a clean, soft and dry cloth and then put the Camera into the previous position

## System Menu Setting

#### Press the remote control MENU button Enter the MAIN MENU. VIDEO ▼ key to select "SYSTEM" **OK** key to enter SYSTEM SETTING Play settings $\bigcirc$ 0 • Sound settings 1 time setting $\bigcirc$

## 1. System settings

Language : Chinese/English/German/Spain/Polish/French/Korean/Russian/Japanese.

Factory settings: This option can be used to restore the factory default

settings (operate with caution).

System version: This setting is to view the system software version number.

### 2. OSD settings



**TIME:** In the real-time preview state No watermark on the screen time.

**PLAYBACK:** Refers to the playback of video no watermark.

FILE: Video file watermark off.

## 3. Save settings/format



#### Storage settings:

You can view storage usage capacity and remaining capacity.

If the device cannot be displayed Storage status,

Available through this function Format the storage device.

# 🚺 Can't read card and can't record video?

- 1. Please use a genuine card.
- 2. If the card is not read, enter "Save Settings" to format.
- For SD cards that have not been used for a long time, please clean the pins of the SD card before inserting it into the device.
- 4. The card is not read, please restart the device.

## 4. Image settings



#### Image setting:

Through color contrast brightness adjusts image parameters in real time.

#### Mirror settings:

After entering the image settings, the remote control ◀ ► key to select enable or disable, then press Esc key It can be automatically saved.

## **Record settings**

1. Recording time/segment setting



#### **VIDEO SETTING**

VIDEO CLIP TIME	1 MINUTE	
FRAME RATL	1 MINUTE	
VIDEO QUALITY	10 MINUTE	
COMPRESS	30 MINUTE	
PHOTO QUALITY	60 MINUTE	
RECORD MODE	MANUAL	
OVERWRITE	ON	
TV SYSTEM	PAL	-

Remote control Key to enter the MAIN MENU , Select "RECORD"

#### Video packaging time:

Press **OK** to pop up the option bar, then press "UP/DOWN" button ON the panel to select If you want the time period, press **OK** to confirm and save.

## Video packaging time:

After this function option bar is expanded, 1/5/10/15/30/60 minutes and other time periods, After the settings are saved, the device packs the video files according to this time period, for example: set to 1 minute, then the device will save the video as a video file per 1. minute when recording.

### 2. Video frame rate

VIDEO SETTING	
VIDEO CLIP TIME	1 MINUTE
FRAME RATL	NTSC30FPS/PAL25FPS
VIDEO QUALITY	NTSC30FPS/PAL25FPS
COMPRESS	5FPS
PHOTO QUALITY	HIGH
RECORD MODE	MANUAL
OVERWRITE	ON
TV SYSTEM	PAL

### 3. Video quality

VIDEO SETTING	
VIDEO CLIP TIME	1 MINUTE
FRAME RATL	NTSC30FPS/PAL25FPS
VIDEO QUALITY	HIGH
COMPRESS	HIGH
PHOTO QUALITY	LOW
RECORD MODE	MANUAL
OVERWRITE	ON
TV SYSTEM	PAL

## 4. Video compress

VIDEO CLIP T	IME 1 MINUTE			
FRAME RATL	NTSC30FPS/PAL25FPS			
VIDEO QUALIT	Y HIGH			
COMPRESS	Н. 264			
PHOTO QUALIT	ү H. 264 H. 265			
RECORD MODE	MANUAL			
OVERWRITE	ON			
TV SYSTEM	PAL			

#### Video frame rate:

low frame rate video,

the advantage of saving storage space

if not necessary, you can press the default setting.

#### Video quality:

Three modes available :

- Low
- Medium
- High

#### Video compression method:

H.264

H.265

two compression methods.

### 5. Picture quality

High/medium/low, three modes, the higher the picture quality, the clearer the picture.

## 6. Video mode

VIDEO SETTING				
VIDEO CLIP TIME	1 MINUTE			
FRAME RATE	NTSC30FPS/PAL25FPS			
VIDEO QUALITY	HIGH			
COMPRESS	Н. 264			
PHOTO QUALITY	HIGH			
RECORD MODE	MANUAL			
OVERWRITE	MANUAL			
TV SYSTEM	PAL			

## 7.Loop recording settings

VIDEO SETTING	
VIDEO CLIP TIME	1 MINUTE
FRAME RATE	NTSC30FPS/PAL25FPS
VIDEO QUALITY	HIGH
COMPRESS	Н. 264
PHOTO QUALITY	HIGH
RECORD MODE	MANUAL
OVERWRITE	ON
TV SYSTEM	ON OFF

## 8. Video format

VIDEO SETTING			
VIDEO CLIP TIME	1 MINUTE		
FRAME RATE	NTSC30FPS/PAL25FPS		
VIDEO QUALITY	HIGH		
COMPRESS	Н. 264		
PHOTO QUALITY	HIGH		
RECORD MODE	MANUAL		
OVERWRITE	ON		
TV SYSTEM	PAL		
	PAL		
	NTSC		

#### Video mode:

Manual recording/automatic recording: Set up manual recording Need to use buttons, etc.

Power-on video: when the device is turned on Automatically record.

#### Video coverage:

Refers to the automatic Loop, if closed, after the device is full Automatically stop, it is recommended to turn on (default is on status)

#### System video format:

NTSC is the video standard commonly used in North America and most of South America.

PAL is the video standard which is popular in most of the European and Asian countries.

**Remark**: When you plug in the USB key/Micro SD card before starting the device, maybe the device can't find the USB stick/Micro SD card. In this case, please remove

them and try again.

## NEW Remote Control (For Operating DVR Recording)



Remark: This style of remote control Only for equipment with new DVR versions.

# **DVR Recording Operation**

#### (This operation is only available for the new DVR versions)

- 1. Press the Video Button and set the screen on Video 2 channel.
- 2. Install No. 7 battery on the remote control (pay attention to the positive and negative poles of the battery).
- Insert your USB stick/removable hard disc into the USB Port, or micro SD card into micro SD card slot, you can see USB stick / micro SD card connected on the screen and the LED light indicator is on.

**Remark**: When you plug in the USB stick/micro SD card before starting the device, maybe the device can't find the USB stick/micro SD card. In this case, please remove them and try again.

4. Press remote control button (REC) to start the recording and the RECORDING LED light is on. In recording, press the **SNAP** button again, the DVR will take a photo and it is saved in the USB stick or micro SD card.

**Remark**: You also can press **on the panel** button to start the recording, In recording, press the **O** button again, the DVR will take a photo.

- 5. Press MIC button on to record a voice while the video is recording
- 6. Press remote control Button **STOP** to stop recording.
- 7. The recorded video will be stored in the USB devices / Micro SD Card and played back on the TV screen.

#### Video recording format

The default video recording resolution is 640\*480. One-hour recording will take up storage of 500MB. The video recorded by the device is MP4 format.

Note: The video player of the device may not support some downloaded videos

#### **Video Playing**

You can use on-panel "**MENU**" to enter "**VIDEO**" mode. The unit will display the recorded video and other compatible videos stored in USB stick / Micro SD Card. It will not list the non-compatible videos.

#### Select the Video File

enter "VIDEO" mode, the set will display all of the available video files on the screen.
You can use [▲] or [▼] button to select desired video and press [OK] button to play.
Use [OK/STOP] button to start or pause the playing .
Use [STOP/ESC] button to stop or go back to previous menu.

#### Fast Forwarding and Rewinding

You can use [▶] or [◄] button on the remote control to fast forwarding or rewinding (Each time you press, fast forward 4 seconds or fast backward 4 seconds).

## How to use the text writer?

With the signal overlay technology, the text writer is a device that can display the input characters from the keyboard (supporting English). Keyboard input function is basically the same as the computer keyboard operation.

### I. Keyboard Functions

1. It supports the display of 3 pages.

2. The keyboard has a 0-9 number input with symbol switching through the Shift +"key"

3. 26 English letters input and case switching with Caps Lock.

4. F5 is the character display/hide switch key. When you press F5, all the characters are hided. Press F5 again, all characters are displayed.

5. Move the cursor through the four arrow keys of the keyboard to enter the

character at the position where you want.

6. Keys:

1)See Appendix 1 for other punctuations, Appendix 2 for function keys.

2)Keys without functions: Esc, F1, F2, F3, F4, F6, F7, F8, F9, F10,

Num Lock、Prtscsysrq、Tab、Ctrl、Fn、Alt

### II. How to Operate

1. To start the device, press the VIDEO button on the LCD monitor to enter the VIDEO 2 channel if your system coming with 2 channels.

Appendix 1: Punctuations

,	o	(	)	?
:	;	*	/	@
-	<	>		

Appendix 2: Function Keys

F1	Clear all characters
F5	Display/hide character switch
Caps lock	Case Switching
Four arrow keys	Up, Down, Left and Right Movement
Backspace、 Delete	To delete
Enter	Enter Key
Shift+ Key	Input the symbol on the corresponding key
space key	Space bar

# **Recharging the Battery**

- 1) Plug the charger into the AC socket on the wall and insert the other end into the DC jack (See Figure2-A).
- 2) The battery can be charged while the device is being used. However, once the power in the battery runs completely out, it can only be charged when the device is turned off.



Figure 2

IMPORTANT MESSAGE: Do not overcharge the battery! Overcharging can result in acid leaking from or damage to the battery.

#### **Battery specifications:**

- 1. TOTAL POWER  $\leq 14W$
- 2. LI-ION BATTERY 12VDC MAX. ≦ 79Wh
- 3. CHARGER 13.5V 1700mA
- 4. CHARGE TIME 6 HOURS
- 5. WORKING TIME ≥200 MINUTES
- 6. PROTECTIVE VOLTAGE 8.1 V
- 7. THE VOLTAGE BEFOR DISCHARGING 12.6V
- 8. LOAD CURRENT 1200mA(INPUT 12.2V)

#### WARNING:

Batteries are dangerous goods. Customers/users are prohibited from disassembling and repairing this battery pack by themselves. Otherwise, the manufacturing is not responsible for any consequence and losses.

# **TROUBLE SHOOTING**

Trouble	Reason / Solution	
Blank screen	1. Change the fuse	
	2. Recharge the battery	
	3. Check power line and connect it again.	
No signal	1. Read the manual again and reconnect it.	
	2. Check the camera and screw down	
	3. Clean the camera pins	
	4. Check the pins and find if they are in the same level	
The camera has	Press the "LED+ LED-" button to adjust the brightness	
weak or no light		
No recording	1. Press the "Video" button and change to Video2	
	2. Press POWER button and the monitor indicator light is green.	
	3. Use another USB stick /micro SD and try	
Recording	Shut off the unit and restart the unit in correct steps	
abnormity		
Flashing pictures	1. Deficiency of the battery power. Please recharge the battery	
	2. Misuse of the charger cable and power cord: switch the cables	
No working of	Migure of the observer code and power cord : quiteb the ophics	
battery recharging		